

# Advice Quality Standard Certification

awarded to

## Citizens Advice Dacorum

The Advice Quality Standard (January 2017, Version 2) is awarded at the following level:

- **Advice with Casework (taking action on behalf of the client) in:**  
**Debt**
- **Telephone services (National, regional or local telephone helplines)**



A handwritten signature in black ink, appearing to read 'Lindsey Poole', with a horizontal line underneath.

**Lindsey Poole**  
Director, Advice Services Alliance

**Date Awarded: July 2022**

**Valid Until: July 2025**